

ROCKETDOCS 2.0

# Our Security Highlights



Does wondering whether your data is secure keep you up at night? Let this quick breakdown of security highlights put your mind at ease.



# Security You Can Trust

We're continually implementing multiple levels of security and compliance precautions to keep our client data protected.

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## CLOUD-BASED INFRASTRUCTURE

- Our application is hosted within Amazon Web Services, a premiere cloud-computing service provider. Amazon manages all our physical infrastructure within their state-of-the-art data centers which comply with all major security control assessments. More information can be found [here](#).
- Cloud-based infrastructure not only allows us to scale up or down based on demand, but also allows us to deliver content closer to your location. Part of our infrastructure is hosted within a content delivery network, allowing us to host the web pages for the application across the globe to deliver those pages faster than ever.



## NETWORK SECURITY

- All network traffic passing in and out of RocketDocs 2.0 is encrypted using TLS 1.2.
- The application is hosted through a combination of a content delivery network and a load balancer, both of which only permit traffic across ports 80 and 443.
- All internal resources supporting the infrastructure of RocketDocs 2.0 are inaccessible from the internet and require special access only granted to highly privileged RocketDocs system administrators.



## DATA SECURITY

- Each customer's data is segregated and cannot be inadvertently accessed by other customers.
- All data is encrypted using the industry standard AES-256 encryption algorithm.



## AVAILABILITY AND DURABILITY

- All resources within our infrastructure are deployed in multiple availability zones, each of which have multiple physical data centers. In the event of an outage in an availability zone, RocketDocs 2.0 will continue to be operational and all of your data will continue to be safe.
- RocketDocs maintains 30 days of daily data backups stored in multiple availability zones.
- File data within RocketDocs 2.0 is stored in Amazon S3, which offers data durability of 99.999999999%.



# So, is Your Mind at Ease Yet?

Don't fret about the safety of your data; let our experts handle that. Because here at RocketDocs, we take security seriously. We want you, our clients, to never worry or even have to think about whether your data is safe. We believe our clients should be able to focus on what truly matters, like growing business, and landing those big wins.

Still have questions?

Contact us at: (410) 403-1189 or 1-833-9RESPONSE